

UČNI NAČRT PREDMETA / COURSE SYLLABUS	
Predmet:	PRAKTIČNO USPOSABLJANJE 2
Course title:	PRACTICAL TRAINING 2

Študijski program in stopnja Study programme and level	Študijska smer Study field	Letnik Academic year	Semester Semester
Visokošolski študijski program	Zdravstveni turizem	2	4
Higher education programme	Health tourism	2	4

Vrsta predmeta / Course type

Obvezni /Compulsory

Univerzitetna koda predmeta / University course code:

Predavanja Lectures	Seminar Seminar	Sem. vaje Tutorial	Lab. vaje Laboratory work	Teren. vaje Field work	Samost. delo Individ. work	ECTS
					180	6

Nosilec predmeta / Lecturer:

dr. Emira Premrov

Jeziki /

Languages:

Predavanja /

Lectures:

Vaje / Tutorial:

Slovenski / Slovene

Slovenski / Slovene

Pogoji za vključitev v delo oz. za opravljanje študijskih obveznosti:

- Obvezna prisotnost na praktičnem usposabljanju (100%).
- Pred začetkom opravljanja praktičnega usposabljanja študent opravi preizkus teoretične usposobljenosti za varno delo in požarno varnost.

Prerequisites:

- Compulsory attendance (100%).
- Prior to the commencement of practical training the students take a test of theoretical competence in safe working practices and fire safety.

Vsebina:

Content (Syllabus outline):

- Delovni procesi v podjetjih, ki se ukvarjajo z zdravstvenim turizmom
- Soodvisnost in sodelovanje posameznih oddelkov oziroma enot podjetij, ki se ukvarjajo z zdravstvenim turizmom
- Delo in delovne naloge višje zahtevnostne ravni na področju zdravstvenega turizma,
- Odpravljanje in preprečevanje napak v delovnih procesih
- Predpisi iz varstva pri delu, požarne varnosti, sanitarno tehnični (HACCAP) in drugi predpisi
- Različne ponudbe zdravstvenega turizma
- Digitalizacija poslovnih procesov podjetja
- Komuniciranje z vsemi deležniki
- Kakovost storitev
- Funkcije managementa
- Sodobni trendi v zdravstvenem turizmu
- Trajnostni pristopi
- Kazalniki uspeha

- Work processes in health tourism enterprises
- Interdependence and cooperation of individual departments or units in health tourism enterprises
- Work and work tasks of a higher level of complexity in the field of health tourism,
- Various problem solving experience
- Regulations concerning safety at work, fire safety, rules on hygiene and sanitary requirements (HACCAP) and other regulations
- Various health tourism offer
- Digitization of business processes
- Communication with all stakeholders
- Quality of services
- Management functions
- Current trends in health tourism
- Sustainable approaches
- Performance indicators

Temeljni literatura in viri / Readings:

- Dokumentacija za praktično usposabljanje
- Documentation for practical education

Cilji in kompetence:

- Povezovanje študentov s širšim družbenim okoljem,
- spoznavanje primerov dobre prakse s področja zdravstvenega turizma,
- preverjanje uporabnosti teoretičnega znanja in praktična aplikacija le-tega,
- opravljanje nalog delovnega okolja,
- razvijanje samoiniciativnosti, kreativnosti, avtonomnosti pri delu,
- prilagajanje novim gospodarskim smernicam in zahtevam svetovnega trga,
- skrb za kakovost,
- razvijanje vodilnih sposobnosti in motiviranje sodelavcev,
- sodelovanje pri poslovanju in trženju podjetij, ki se ukvarjajo z zdravstvenim turizmom,
- obvladovanje delovnih procesov v različnih

Objectives and competences:

- Integration of students into wider social environment,
- getting to know good practice in the field of health tourism,
- checking the applicability of theoretical knowledge and practical application thereof,
- performing the tasks of work environment,
- developing self-initiative, creativity, autonomy at work,
- adaptation to new economic guidelines and requirements of the global market,
- taking care about quality
- development of managerial capabilities and motivation of colleagues,
- participation in the business and marketing activities of companies involved in health tourism,

oddelkih, ki se ukvarjajo z zdravstvenim turizmom, • poznavanje in upoštevanje predpisov varstva pri delu in sanitarno tehničnih predpisov, • pisno in ustno komuniciranje na različnih ravneh z uporabo strokovne terminologije v več jezikih, • razvijanje kompetenc, kot so kritičnost, samokritičnost, delo v skupini, etičnost in diskretnost, • uporaba digitalnih orodij in trajnostnih pristopov.	• management of work processes in various departments of health tourism enterprises, • awareness of and compliance with regulations concerning safety at work, and rules on hygiene and sanitary requirements, • written and oral communication at various levels, using specialist terminology in several languages, • development of competences such as being critical and self-critical, team work, ethics and discretion, • use of digital tools and sustainable approaches.
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Predvideni študijski rezultati:

Znanje in razumevanje:

Študent/ka:

- upošteva dogovorjene postopke in teoretične osnove pri delu,
- opravlja različna strokovna dela pri poslovanju in trženju podjetja,
- prepozna ugotovljene pomanjkljivosti in napake v delovnem procesu,
- prepozna nove smernice in razvojne tendence in jih aplicira,
- dela v timu,
- ustrezno komunicirati na vseh ravneh z vsemi deležniki v različnih jezikih,
- pravilno upošteva predpise iz varnosti pri delu, požarne varnosti in sanitarno tehnične predpise,
- oblikuje integralne produkte s področja zdravstvenega turizma,
- skrbi za kakovost,
- uporablja sodobna digitalna orodja in upošteva trajnostne pristope.

Intended learning outcomes:

Knowledge and understanding:

Student

- follows agreed procedures and theoretical principles in their work,
- performs various professional tasks related to business operations and marketing,
- identifies identified shortcomings and errors in the work process,
- identifies new guidelines and development trends and applies them,
- works in a team,
- communicates appropriately at all levels with all stakeholders in different languages,
- correctly complies with occupational safety, fire safety, and sanitary technical regulations,
- designs integrated products in the field of health tourism,
- ensures quality,
- uses modern digital tools and follows sustainable approaches.

Metode poučevanja in učenja:

- demonstracije,
- delo v skupinah.

Learning and teaching methods:

- presentations,
- work in groups.

Načini ocenjevanja:

Delež (v %) /

Weight (in %) **Assessment:**

Način (pisni izpit, ustno izpraševanje, naloge, projekt)		Type (written examination, oral, coursework, project):
• Mentorjeva ocena študentovega dela na praktičnem usposabljanju v podjetju	70%	• Mentor's assessment of student's work in practical training in enterprise
• Mentorjeva - predavateljeva ocena	30%	• Mentor's – lecturer's assessment